

News Release

Brightspeed powers up Rocky Mount with High-speed internet

Company's multi-million-dollar investment will provide high-speed internet to more locations in North Carolina

CHARLOTTE, N.C. — March 13, 2024 — Brightspeed, the nation's fifth largest incumbent local exchange carrier (ILEC) focused on empowering more homes with ultrafast, reliable internet, has started fiber deployment in and around Rocky Mount and Nash County, N.C.

Right now, permitting and construction are underway to connect the more than 30,000 local homes and businesses that Brightspeed will soon serve. The first 13,000 are already online and available for prospective customers to upgrade their internet service.

What to Expect During Construction

Families and businesses have likely already seen our Brightspeed trucks in their neighborhoods as our crews work to bring them online. Brightspeed's highest priority is working quickly and efficiently within our local communities, keeping safety at the forefront.

Customers can check for fiber availability in their area by visiting www.brightspeed.com/brightspeed-fiber-internet/ and sign up to receive alerts when service is available at their location.

Nash County is Getting the Best in Broadband

The Brightspeed Fiber Internet network leverages the latest XGS-PON (10-Gigabit Symmetric Passive Optical Network) technology to bring boosted gig-speed capabilities and consistent responsiveness. It will enable multi-device households to connect, work, study, stream, communicate, and game efficiently and reliably in Rocky Mount and its surrounding areas.

Brightspeed Fiber is More Than Just Internet

Put simply, high-speed internet equals opportunity for households and businesses alike. Ensuring everyone has access to fast, reliable and affordable internet and Wi-Fi will have a major impact on the rural-urban digital divide. That's why we're building our smart, fiber optics-based network in communities like Rocky Mount — so residents and business owners have the reliable connectivity they need to work, learn, play and thrive.

Brightspeed is already investing \$2 billion in deploying next-generation fiber-optic technology to build a more reliable, super-fast broadband internet network that will reach more than three million homes and businesses across 20 states. Additionally, Brightspeed is pursuing state and federal funding to augment its current fiber network build plan in North Carolina to help close the digital divide across the state's counties.

About Brightspeed

Headquartered in Charlotte, N.C. and with assets and associated operations in 20 states, Brightspeed provides broadband and telecommunications services through a network platform capable of serving more than 6.5 million homes and businesses. Our more than 4,000 employees are committed to building a future where more communities benefit from a more connected life, deploying a state-of-the-art fiber network and a customer experience that makes being connected as simple as it should be. For more information, please visit www.brightspeed.com.

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