

News Release

Brightspeed's High-Speed Internet Now Available to Homes and Businesses in Rocky Mount, N.C.

Rocky Mount residents can now level up their internet connectivity for 2025 with limited-time holiday offers on Brightspeed Fiber Internet for new customers*

CHARLOTTE, N.C. — December 17, 2024 — Brightspeed, a national leader in ultra-fast fiber broadband, announced today that its new, high-speed fiber internet network in Rocky Mount, North Carolina is more than 75% complete with locations ready for service. Providing multi-gig internet speeds, Brightspeed's network now reaches more than 26,500 homes and businesses, with installations available immediately.

This exciting milestone marks a huge step forward for the Rocky Mount community offering a superior internet experience built for today's high-demand, multi-device world. And the best part? More high-speed fiber broadband access is coming—by the end of the build, Brightspeed will have the capability to serve more than 35,000 locations in the area.

Empowering Rocky Mount with More Than Just Speed

Brightspeed's new fiber internet network features cutting-edge XGS-PON technology, delivering multi-gig speeds and reliable, low latency connections.

This robust connectivity will allow families and business owners to:

- Work and learn from home: Jump into video calls, download big files, and use their favorite apps.
- Stream and game: Dive into high-quality entertainment, immersive gaming, and super smooth video streaming.
- Stay connected with loved ones: Enjoy crystal-clear video calls and keep in touch with friends and family. It makes far off family and friends seem like they are right next door.
- Access important online services: Easily tap into telehealth, educational platforms, or any other services you need with confidence.

Plus, Brightspeed ensures a smooth, hassle-free installation, backed by easy-to-understand billing and simple plans that make getting connected stress-free: no annual contracts, equipment costs, bundle requirements, data caps, or surprise fees.

Fast, reliable internet isn't just about convenience—it's about creating opportunities. Brightspeed's expansion in Rocky Mount helps close the rural-urban digital divide, enabling residents and businesses to connect to the digital economy like never before.

Check Exclusive Brightspeed Fiber Internet Plans* + Availability

Customers have a variety of service options to choose from and decide what's right for their family, including:

- The base Brightspeed fiber plan starts at 200 Mbps, offering fast and reliable connection at an affordable cost.
- For more speed made for HD streaming and competitive gaming, the superfast 500 Mbps is best for anyone seeking a speed boost or larger households with a need for speed.
- Brightspeed's most popular plan — the 1 Gig. This plan, with speeds up to 940 Mbps, is made for multiple high-bandwidth users, like households that need ultrafast speeds for streaming multiple HD videos, zoom meetings and avid gaming.
- Brightspeed's fastest plan yet — the 2 Gig. This plan is best for anyone seeking state-of-the-art connectivity that can handle dozens of devices at once.

Residents and businesses in Rocky Mount can check if Brightspeed Fiber is available in their area by visiting www.brightspeed.com/brightspeed-fiber-internet and sign up for alerts. To learn more about the holiday offers, consumers can go to www.brightspeed.com/campaign/holiday.

* Limited availability and areas. Limited time offer for new fiber customers; subject to change. Applies to current base rate of select fiber plans only. Standard rates apply after promotion period. Restrictions apply. Autopay required. Speed based on wired connection. Wi-fi speeds may vary. Available Internet speeds may vary by address. Services are subject to all applicable service terms and conditions, subject to change. Services not available in all areas. Restrictions apply.

About Brightspeed

Headquartered in Charlotte, N.C. and with assets and associated operations in 20 states, Brightspeed provides broadband and telecommunications services through a network platform capable of serving more than 6.5 million homes and businesses. Our 4,000 employees are committed to building a future where more communities benefit from a more connected life, deploying a state-of-the-art fiber network and a customer experience that makes being connected as simple as it should be. For more information, please visit www.brightspeed.com.

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