

Media Alert

Brightspeed to Open Free Charging and Phone Station for Residents of Southwest Virginia Community Isolated by Helene Damage

CHARLOTTE, N.C. — October 2, 2024 — Brightspeed, a leading phone and internet service provider, announces that it has opened a free charging and phone station in Damascus, Virginia to help residents in the area who are still without power as a result of Hurricane Helene. Brightspeed crews have been working around the clock to repair the damage to the company's network that has resulted in service interruptions for its customers. In the meantime, the company has power and phone service available for Taylors Valley residents to make those important connections with family and friends who have been unable to check on residents' wellbeing.

The Brightspeed charging and phone station will be free and open to the public starting Wednesday, October 2 at the following location:

- Parking lot adjacent to 37077 Chestnut Mountain Rd, Damascus, VA 24236

About Brightspeed

Headquartered in Charlotte, N.C. and with assets and associated operations in 20 states, Brightspeed provides broadband and telecommunications services through a network platform capable of serving more than 6.5 million homes and businesses. Our 4,000 employees are committed to building a future where more communities benefit from a more connected life, deploying a state-of-the-art fiber network and a customer experience that makes being connected as simple as it should be. For more information, please visit www.brightspeed.com.

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